



Ref. No.....

Date.....

Resolution of the Meeting of the Student's Grievance Redressal Committee

Held on 10/05/2021

The following resolutions were made in the meeting of the said committee today under the agendum:

1. To discuss on and find solutions of the various grievances of the students received as feed back in the Responses in the Students' Satisfaction Survey and also the Examination related grievances in 2020-21.

1. a) **Students' Satisfaction Survey**

As per the students' satisfaction Survey a few issues were indentified by the committee as dubbed to be grievances i.e.

- (a) Lack of sanitary napkin Vending machine facility in the campus
- (b) Hostel facilities
- (c) Improvement of common room facility

- a) Resolved unanimously that Vending machine or teller machine in ample numbers should be installed in the ladies' toilets and ladies' common room as soon as possible.
- b) Issue was not discussed as vain.
- c) Resolved that Common room for the boys will be improved by purchasing more chairs, repairing electrical switches and wall sockets.



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1. b) Examination related Grievances

From the examination related survey it was found that students are overall satisfied on all the parameters.

There is no substantial grievances related online examination in 2020-21.

Dated 10 May 2021

Principal/MMC College

Kolkata 03